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News from the Eastern Patient Safety Collaborative – Aug 2019

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#### Full speed ahead this autumn

I hope you have all enjoyed a lovely relaxing summer, with plenty of downtime so you're feeling refreshed. We're certainly ready for a busy autumn with some exciting events planned.

This week we welcomed Dr Aidan Fowler, NHS National Director of Patient Safety, as part of his tour of PSCs around the country. We've been updating him on the fantastic work we are supporting around deterioration, on the Maternal and Neonatal Health Safety Collaborative, and to promote the adoption and spread of key projects such as PReCePT and Emergency Laparotomy Collaborative.

Over the autumn we're also looking forward to working in partnership with Health Education England to deliver a range of workshops, including Measurement for Improvement, Quality Improvement and Human Factors. We can't wait to get out there to support staff and build the QI capability.

Caroline Angel, Director – Patient Safety Eastern Patient Safety Collaborative (PSC)

News

### Long-term Ventilation (LTV) Tracheostomy Event

As part of our Deterioration patient workstream, we'll be running a tracheostomy networking event in September. This event will bring together front-line staff from all care sectors to share best practice, policy and learning from across the region.

Led by our Deterioration Clinical Lead, Tara Marshall, our aim is to bring together relevant specialist teams working in a safe space to improve quality of care along the whole patient pathway.

We will keep you posted on updates and outcomes from this event, so watch this space.

# Emergency Laparotomy Collaborative - accelerating change

It comes as no revelation that quality improvement takes more than one or two dedicated people. To implement and embed change you need a team of supporters to help accelerate the momentum. So where do you start? One tool is to establish a Breakthrough Series Collaborative.

One of the aims of the Emergency Laparotomy Collaborative (ELC) is collating information and health intelligence, enabling all partners with relevant expertise to contribute directly to improving both the staff and patient experiences across the Emergency Laparotomy pathway. While quality of care is the focal point, the strength of this partnership is its open-book approach. This provides a shared realism of what can be achieved, even without any new resources or additional budget. The collaborative is a space where members work collectively to innovate and share learning, supporting each other at all levels in running improvement projects, promoting best practice and measuring their impact.

Making change happen means prioritising engagement and facilitating teams to work together. Gaining a better understanding of each other's pressures and challenges is an essential start to building relationships of trust and working together effectively. So strike up a conversation with a colleague, join a collaborative and start your movement towards quality improvement today.

# Eastern AHSN impact review - turning great ideas into positive health impact

Eastern AHSN has published its latest impact review, highlighting its biggest successes of 2018/19, told largely through the stories of the people it has worked with. In this review you can read about where Eastern PSC, as part of the AHSN, has made some valuable contributions to this work.

Headline figures are the 23,000 people that benefited from Eastern AHSN's programmes and the 1,900 hours of support given to innovators - but that doesn't tell the whole story. Real examples include reducing potentially life-threatening medication errors after patients are discharged from hospital; driving the detection, and treatment, of atrial fibrillation; and reducing the risk of babies developing cerebral palsy.

Improvements made under the Maternal and Neonatal Health Safety Collaborative, with support from Eastern AHSN's PSC, have helped James Paget University Hospitals to better recognise and respond to Sepsis in mothers and babies. As a result, the number of babies being treated with intravenous (IV) antibiotics every month has been halved.

The impact review lets you read about the people behind these figures, through partners and communities.

Please view the interactive digital version here, or email news@eahsn.org and the team would be delighted to send hard copies.

### **Resources and opportunities**



# READ: Building Healthier Communities

Building Healthier Communities: the role of the NHS as an anchor institution - this Health Foundation report explores how NHS organisations act as anchor organisations: large, public sector organisations that have a significant stake in a geographical area. 'Anchored' in their surrounding community, they are unlikely to relocate and have a significant stake in a geographical area - their mission being to advance the welfare of the populations they serve. NHS health care organisations make up a key part of the social and economic fabric of communities and can do more to channel their strategic influence on the wider determinants of health. Read more here >>



# APPLY: Sir Peter Carr Partnership Award

This award for clinicians and managers is designed to support and inspire NHS leaders who have an improvement initiative underway which contributes to the delivery of the Long-Term Plan. It recognises effective partnerships which model the leadership behaviours that allow for an improved working culture through the NHS. The winning partnership receives £30,000 to share and invest in their professional development to support the delivery of their improvement initiative.

Find out more about how to enter >>



# ATTEND: The challenge of culture change

An event jointly hosted by The Kings Fund, NHS England and NHS Improvement, *The Challenge of Culture Change – Sharing system-wide learning to deliver the long term plan* will explore the types of cultures that need to be nurtured in the health and care



# SUPPORT: World Patient Safety Day

17 September 2019 marks the first ever annual WHO World Patient Safety Day. NHS England is calling on organisations across the NHS to show their support by raising awareness and celebrating the efforts of healthcare staff and organisations to keep system and why, with insights from experts working in the system. Bursary places are available for this event. Find out more >> patients safe. Find out more about taking part here >>

