

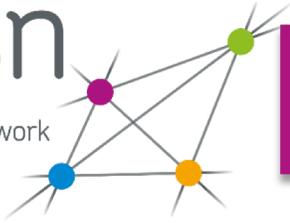
# Citizens' Senate meeting no 32

## Survey results

24<sup>th</sup> August 2021

Presenter: Trevor Fernandes

Moderator: Szara Coote



# CS Member Survey

Citizens' Senate member 2021 survey

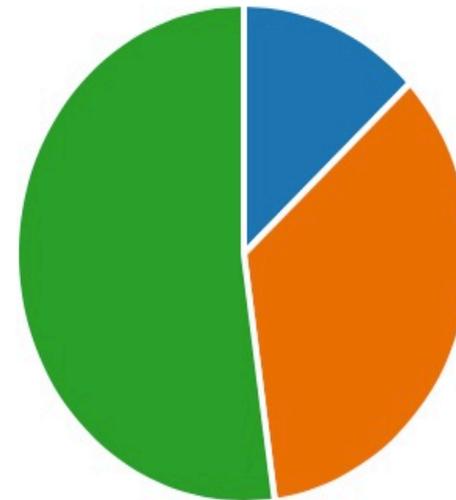




## Citizens' Senate member 2021 survey

2. How often should our Citizen' Senate meetings be held? (All meetings will be held on zoom)

● Monthly	3
● Quarterly	8
● 8 weekly	12



### Q3 Are you happy with agenda / content

Focus on specific conditions

More about changes in primary care

More opportunity to share and compare, also to recommend research proj

More about MH in ED, incl frequent Flyers

Fewer speakers, more time for questions

Making suggestions, TF does not always concur

Happy with agenda & content

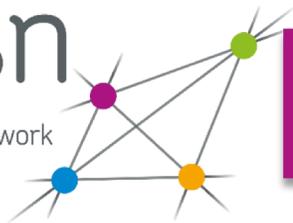
All Cs meetings interesting and thought provoking

More about role and function of medicines

Not sure about purpose. Should spend time working together and making decisions

Anything that improves patient focus & outcomes

Any new members, need to arrange another NIHR PI Collaborative presentation



## Citizens' Senate member 2021 survey

### 4. How long would you prefer our meetings to be?

● 1 hour	2
● 1 and a half hours	13
● 2 hours	6
● Half day workshops.	3





## Citizens' Senate member 2021 survey

5. Would you be willing to return to face-to-face meetings in the future, if rules allow?



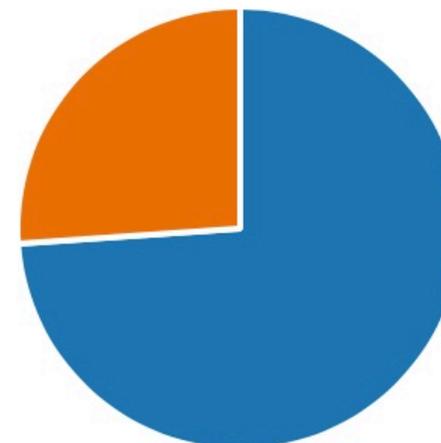
Yes

17



No

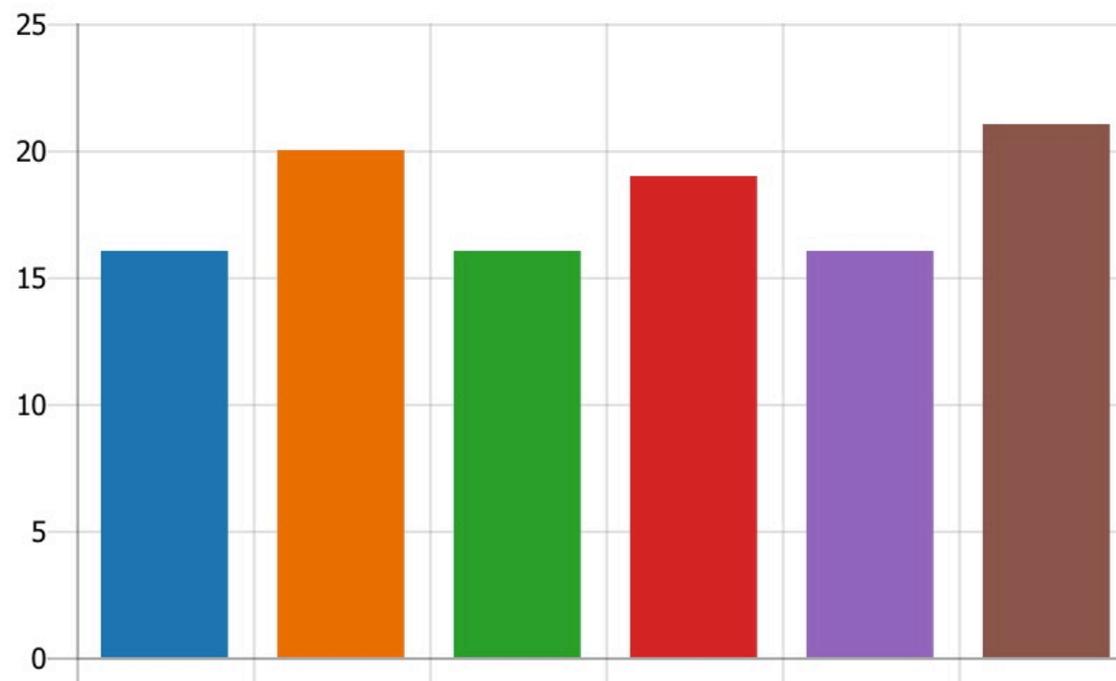
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6. Why do you want to be a member of the Citizens' Senate?  
Please choose all that apply.

	To hear from clinical specialist...	16
	To have a voice in programme...	20
	To learn about topical health i...	16
	To use my lived experience to ...	19
	To support other members	16
	To belong to a network of like...	21





## Citizens' Senate member 2021 survey

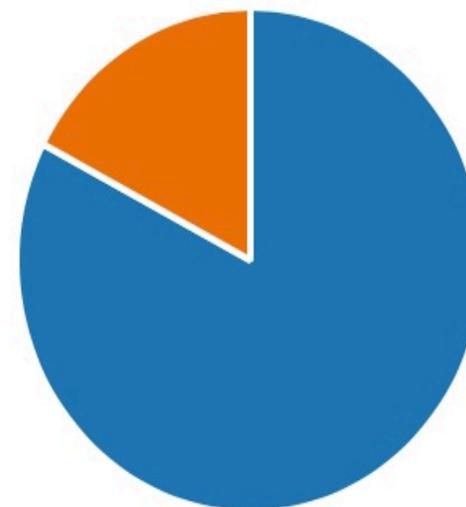
7. Are you clear on what the objectives are, with regards to being a Citizen' Senate member?

● Yes

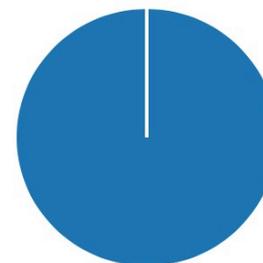
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● No

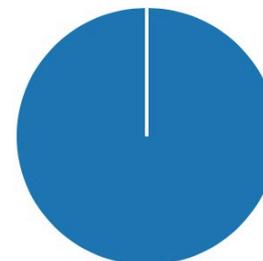
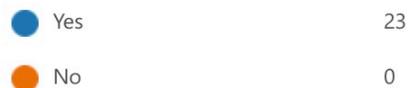
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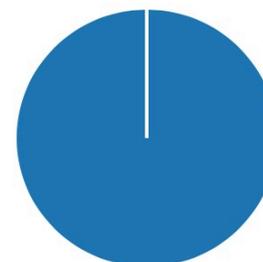
8. Are you prepared to give us your undertaking that you will contribute to the meetings and events, by sharing your patient stories and PPI experience?



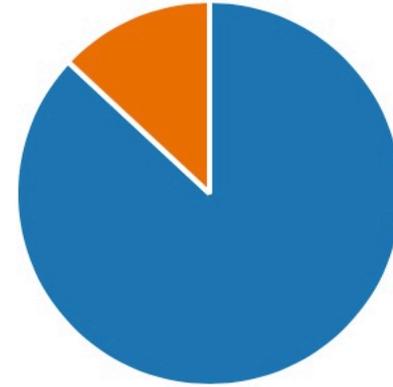
9. Are you prepared to give us your undertaking to keep your membership and profile details updated?



10. For PPI, originating from or associated with the Citizens' Senate, Will you undertake to update us on your involvement status? A simple form will be provided, to enable this.

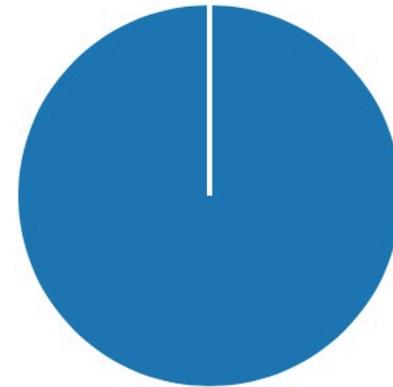


11. Would you consider participating in National Surveys about health and care?



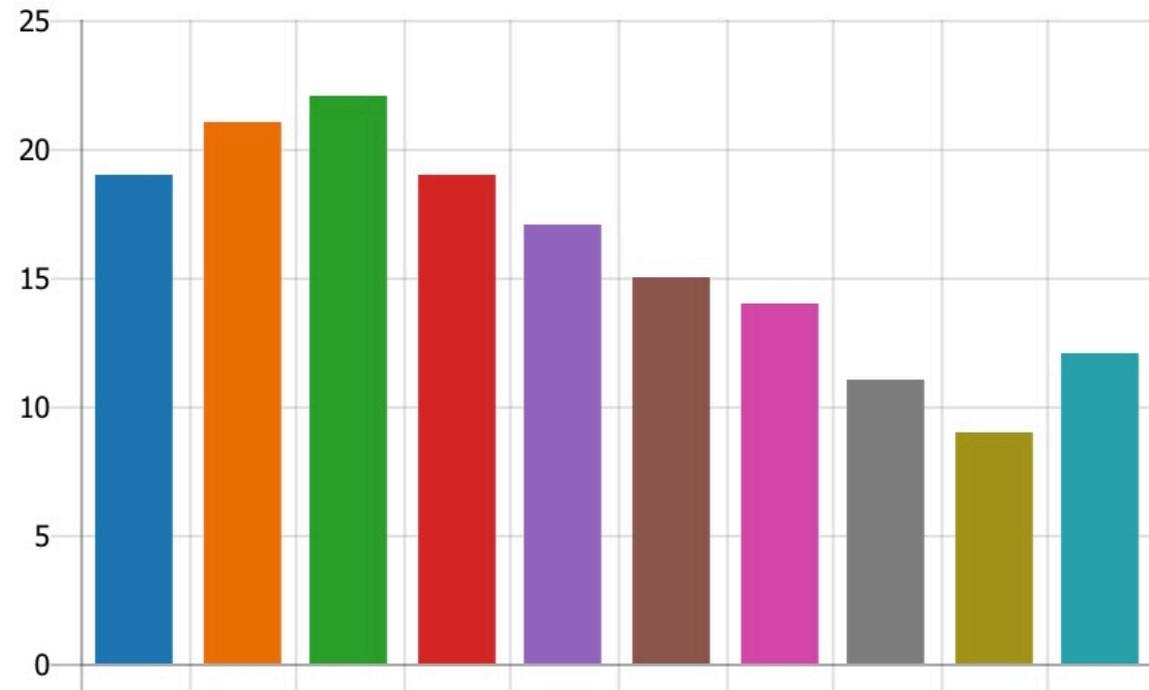
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12. Would you consider bringing your lived experience to participate in policy reviews and guidance documents?



13. As a member of the East of England Citizen' Senate,  
Please indicate your preferences for the activities that interest you below.  
Select all options that apply

- Representing the Patient Voic... 19
- Opportunities to influence cha... 21
- Opportunities to shape future ... 22
- Participate actively in PPI opp... 19
- To share your patient stories a... 17
- PPI in research 15
- Speaking at events 14
- Becoming a registered NHS P... 11
- Supporting & mentoring new ... 9
- Offering your skills/ expertise ... 12



## Any other info about this survey

Membership recruitment is a foremost requirement of both existing and new recruits. We should appoint a membership officer and perhaps a PR spokesman. Please please don't be pressurised by external organisations timescales. It seems that we are the victims of others inefficiencies

As I already am heavily involved in patient participation for east herts CCG /PCN and we are already well underway towards transitioning into an ICS it is quite difficult to know how to add value to the citizens senate at this stage

We need to think about how we can increase the effectiveness of PPI across the East of England. PPV Expert Advisor for Palliative and End of Life Clinical Senate.

I find that Zoom meetings tend to be more focused, time effective and productive than F2F ones, so while I would go along with F2F meetings if that is the democratic view, Zoom meetings are better for me, not least because part of my disability is a problem with stamina, and driving long distances to meetings challenges my own limitations. The ideal would be arranging hybrid meetings where participants could meet up F2F and online. It would also save a great deal of money.

I can't wait to resume face-face meetings. I just attended my first surgery PPG and it was great with tremendous synergy generated. Although it was not listed as an option, I much prefer the all day meetings we used to have at Cambridge.

#### **Q14. Any other info about this survey and any involvement activities via the CS**

Started Peer Leadership Development Programme run by Future Learn online course, have Certificate of Achievement Personalised Care: Peer Leadership Foundation- Step One (of 4).

James Paget University Hospital User Group chaired by Amanda Hood Patient Experience Head of Dept. wants to have a patient user to chair the meetings as she feels she is biased (as paid employee for the hospital) I have volunteered if all the group want me to be chair. Instead of being called User Group I would like to change to call them NHS Co-Producers and to encourage them to do the Peer Leadership Development Programme so they feel equal to any NHS employees and workers can understand the NHS, new procedures, and discuss on equal terms with NHS staff .

Not via the CS but due to being a member of the CS it helped me to see other opportunities, including:  
NHS England Chemotherapy CRG PPI member / PPI input into bids for Eastern AHSN / Non Exec Director for Eastern AHSN with special interest in PPI / Member of the AHSN Innovation Review Panel

During the last 12 months I have become involved in:

- The Cancer Alliance Covid Cell via the Cancer Alliance Patient Participation Group
- The Cancer Alliance work rolling out Virtual Group Cancer Care Reviews
- The project to develop the new Cambridge Cancer Research Hospital (I'm one of two patient members of the Joint Delivery Board)

NHS England & Improvement Mental Health Demand Signalling workshops

PPI Member Role in the NIHR National ARC Mental Health and Wellbeing Collaboration

NHS England and Improvement East of England Region - interview re: accessing digital primary care

#### **Q14. Any other info about this survey and any involvement activities via the CS**

I am tempted to train to become a registered NHS Peer Leader but I'm feeling demoralised with the NHS. I do realise that they are incredibly over stretched but my concern is that I will spend time investing learning and training into something that will never really materialise like so many times before and I just don't think I can put myself through it again.

I have so little spare time that it is very hard for me to be involved as much as I want to, and to be honest the last 12 months have been quite rough (as I expect it has with an awful lot of people). I just hope that you will keep me onboard. I am happy to be involved with anything around mental health as that is what I know about as a patient and a parent carer and as my job. We have also just started a new project with people living with a SMI who also have physical health needs which I am finding very interesting and also worrying that they are just not getting hardly any support, hence the new project.

I applied for the National PPI but was unsuccessful applied for the peer leadership but have had difficulty accessing but will try again.

I am happy to complete surveys if I have lived/work knowledge of the area.

Happy for you to use my expertise on event planning and wherever you feel my skills will be of use.