

# Integrated Care Systems: the new frameworks in Suffolk and North East Essex

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June 2022



## Timeline

- June 2021: ICS Design Framework published
- July 2021: Decision on ICS Boundaries
- > August 2021: ICS Transition Programme established
- > Autumn 2021: Development of Plans for NHS ICB to replace CCGs
- > April 2022: Draft System Design Framework for circulation
- > Late April 2022: Royal assent achieved for the Health and Care Bill.
- May 2022: ICS Board to agree constitution for ICP and ICB
- > 1 July 2022: New ICS established. 'Can Do' Expo 2022.
- December 2022: First ICS Integrated Care Strategy
- April 2023: First NHS ICB Plan

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How should Integrated Care Systems be organised?



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**CAN DO Our new Integrated Care** <u>System</u> – 'Organs' HEALTH & CARE NHS Suffolk and North East Essex CAN DO HEALTH & CARE Suffolk and North East Essex NHS [e] Integrated Care Board (ICB) Integrated Care Partnership (ICP) Suffolk County Council **Essex Health and** Suffolk Health and **Wellbeing Board Wellbeing Board** Essex County Council **NHS Provider** North East Essex Collaboratives North East Essex Health & Wellbeing Alliance Alliance WEST SUFFOLK **IPSWICH &** EAST SUFFOLK **Ipswich and East VCSE** Assembly Suffolk Alliance West Suffolk **Chairs Group NORTH EAST** Alliance ESSEX about people & places **Primary Care Integrated Neighbourhood** Networks Teams

**INTEGRATED CARE SYSTEM (ICS)** 





How the different elements of the ICS link together: working as an interlinked system not a hierarchy



## How the ICB and ICP are different

#### Integrated Care Partnership (ICP)

#### Suffolk and North East Essex Integrated Care Partnership (ICP)

- The ICP is a Statutory Committee made up of the ICB and the Local Authority.
- The ICP will develop a local population strategy for health and care based on evidence and outcomes.
- ICP will have a Partnership Chair; across NHS, local government and community, supported by small joint secretariat

#### Integrated Care Board (ICB)

#### NHS Suffolk and North East Essex Integrated Care Board (ICB)

- An ICB is a Statutory Body.
- The ICB is responsible for developing a plan to meet the health needs of the population and allocate NHS resources accordingly.
- The ICB will receive the transfer of all CCG functions and duties.
- The ICB is able to transfer some functions and delegations to ICB Committees, Place Based Partnerships (Alliances) and Provider Collaboratives.

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## Population health strategy, planning and delivery



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#### **POPULATION NEED**

Joint Strategic Needs Assessment (JSNA) Public Engagement - Healthwatch

#### **STRATEGY**

Integrated Care Strategy - ICP Joint Health and Wellbeing Strategy - HWBBs

#### PLANS

NHS Integrated Care Board Alliance Plans Local Government Delivery Plans Wider partner delivery plans

#### DELIVERY

Providers – NHS, social care, public health, VCSE Provider Collaboratives Integrated Neighbourhood Teams Primary Care Networks



## **ICB Board Members & Partner Members**



The Integrated Care Board membership is set in legislation. The ICB replaces the current Clinical Commissioning Groups and takes on some new responsibilities from NHS England.

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# Our aim: tackling health inequalities and working towards health equity







200 people across 32 different organisations

Four 'As' Approach

- ASSESSMENT
- ALLYSHIP
- AWARENESS
- ACCOUNTABILITY



June 2020: #whatarewemissing? event in Suffolk to listen to ethnic minority communities





July 2020: Our Thinking Differently Together event on race and health inequalities

**September 2020:** System learning from the first wave of Covid-19:

"We need to plan both for the many and the few"



**July 2021:** commitment by the ICS Board to tackling health inequalities including by assessing the impact of our major programmes on health equalities



# **Community Ambition**

Two year programme June 2021-May 2023 to tackle inequalities:

- Bangladeshi Women's Association Essex health needs survey, mental health and advocacy for Bangladeshi and other Muslim people and families in Colchester and Tendring.
- African Families in the UK Big Garden, work with families, mental health and Covid vaccinations for African people and families in Colchester and Tendring.
- Unity Centre a collaborative partnership of Active Essex, PHOEBE, Suffolk Refugee Support and Fresh Start New Beginnings at the Unity Centre health hub in Ipswich.
- Sharing Parenting working with Urdu-speaking and other minority ethnic communities in partnership with schools and faith organisations in Newmarket.
- Volunteering Matters and ISCRE developing Young Health Ambassadors in Ipswich.
- Ladies of Suffolk, Essex and Norfolk healthy eating and nutrition for African women across the ICS.









## Mental health in Muslim communities

Bangladeshi Women's Association Essex and The 1928 Institute held a two day workshop in March 2022 to explore mental health in their community. They found:

## From the NHS, the community wants:



- A seat at the table
- Staff trained in compassion, curiosity, and cultural nuance
- Trusted, flexible professionals who take time to listen and learn
- Services accessible to those living with language difficulties and stigma

## Within the community, people want:

- Support and signposting to mental health services that are accessible to all via community and faith organisations
- Safe spaces to talk about mental health, and regular events to build awareness
- Training for imams and schools so they can support their members
- Community hubs providing expert support on mental health mental capacity, power of attorney etc.







## **Tackling inequalities: mental health**

#### Suffolk

'Equity in Mind' awards grants to community organisations working with people living with SMI and those living with more serious mental illnesses, including older people, refugees, people living in rural/coastal areas with poor access to services, young people and people from LGBTQ communities and their families.

'Men's Mental Health Community Fund' supports men in high risk groups including those receiving mental health services, who self harm, who are in contact with the criminal justice system, or who work in specific industries including construction and agriculture.

#### **North East Essex**

Refugee Action Colchester projects include 'Together we Grow' and forest school. Watch their video <u>https://youtu.be/InJs7l1T5XY</u>



African Families in the UK is working with people and families to improve their mental health and wellbeing, isolation and access to health and care services.



## **Tackling inequalities: diabetes and heart disease**

The NHS is launching a project with the Eastern Academic Health Science Network to implement the national Blood Pressure Optimisation Programme using the University College London Partners' 'Proactive Care at Home Framework for Hypertension' framework:

- Identify practices/Primary Care Networks, targeting the 20% most deprived areas.
- Use data to find people who have or are at risk of hypertension case finding
- Develop the care pathway
- Train staff
- Develop remote management (digital)



We have also secured 1500 extra blood pressure machines which will be handed out to practices who decide to join the programme to help them monitor their patients blood pressure.



# **Tackling inequalities: maternity**

5 year maternity equity plan being produced in 2022:

- Approach from pre-conception, through pregnancy, to after birth.
- Aim to reduce the complexity of pregnancy, lower risk factors, and improve long-term health and wellbeing for the family.



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Working with a range of community organisations to improve family health and wellbeing during pregnancy and wider aspects such as housing, benefits, and employment. The organisations will each approach this differently depending on the needs of their community, and how they prefer to be supported. Includes:

- Giving families the knowledge and information they need on being healthy and safe, and what services are available to help them, so they can make informed choices on their care.
- Developing trusting relationships between communities and health professionals.
- More culturally aware staff who are sensitive to lived experiences.
- Removing barriers to maternity and neonatal services

## **CORE20PLUS Community Connectors**

- National programme commissioned by NHS England in partnership with the NHS South, Central and West Commissioning Support Unit.
- Funds and supports development and mobilisation of the model of Core20PLUS, developing and supporting community-based action on healthcare inequalities, by building a network of local Core20PLUS Connectors.
- Connectors are:

"people who are part of those communities who are often not well supported by existing services, experience health inequalities, and who then help change these services to support their community better".

 Our delivery partner is African Families in the UK who will use their Community Ambassador model to recruit and support connectors from a wide range of communities.



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