

News from the Eastern Patient Safety Collaborative – April 2019

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## A warm welcome to some new faces

We are delighted to introduce some new starters in our team this month, who'll be bringing valuable skills and experience to the work of our Patient Safety Collaborative.

- **Tania Marshall** joins us as QI Project Manager and will be working on the 'Adoption and spread' projects, starting with the Emergency Department Safety Checklist and Emergency Laparotomy Collaborative
- **Dr Gillian Halley** joins us as part-time PSC Clinical Lead
- **Joanna Knox** joins us as Local Learning System Lead supporting the Maternal and Neonatal Collaborative.

We'll be telling you lots more about our new starters in future newsletters, so watch this space for a chance to get to know them all better.

And a personal update from me this month. I'm fortunate to be attending the Institute for Healthcare Improvement (IHI) Improvement Adviser Programme over the next 10 months which includes three weeks of workshops. This is a fantastic opportunity for me and the PSC. As part of this course I'm delighted to be providing improvement advisory support to Cambridge University Hospital's Maternal and Neonatal Health Safety Collaborative team, and becoming part of the IHI alumni, bringing even more sharing and learning opportunities to Eastern PSC.

**Caroline Angel, Director – Patient Safety  
Eastern Patient Safety Collaborative (PSC)**

## ➤ Considering human factors: 5 top tips

Last month we promised you'd be hearing more about Richard Goorney, our new Human Factors Adviser who started in post in March. In his first blog for us, Richard explains a bit more about how considering human factors can be vital in a health care environment, and gives us his five top tips for what organisations need to think about when trying to design safer processes.

[Read Richard's blog >>](#)

## ➤ Patient Safety Congress – Register your place now

The 12th annual Patient Safety Congress is being held in Manchester on 2-3 July 2019. Sign up and hear from the biggest names in safety, patient speakers and frontline innovators. Last year, 93% of attendees left the Patient Safety Congress with specific ideas to take back to their organisation.

[Register your place now >>](#)

## Resources and opportunities



## ➤ Sign up: LeDeR newsletter

Commissioned by Healthcare Quality Improvement Partnership on behalf of NHS England, the University of Bristol delivers the [Learning Disabilities Mortality Review Programme \(LeDeR\)](#). A key part of the LeDeR Programme is to support local areas to review the deaths of people with learning disabilities, take forward lessons and make improvements to service provision. [For regular updates on their work sign up to their monthly bulletin >>](#)



## ➤ Measure: Interactive Improvement Measurement Tool

NHS Improvement have developed a new interactive tool, designed to help teams measure the impact of change programmes. The tool allows users to add 52 data points for up to 10 variables, and will automatically present trends in a statistical process control (SPC) chart. It can be used for multiple improvement projects. [Download the tool >>](#)



## ➤ Book: Health and Care Innovation Expo

*Manchester, 4-5 September 2019*

Health and Care Innovation Expo is the biggest NHS-led event of the year. It attracts around 5,000 people from the NHS, social care, local government and the third sector. Expo inspires leaders and clinicians to make improvements for patients and service users and unites people from across the sector. [A limited number of complimentary tickets are available now – book here >>](#)

## ➤ Join: the Q Community and improve health and care quality across the UK

The Q community is made up of a diverse range of people including those at the front line of health and social care, patient leaders, managers, commissioners, researchers, policy makers and others. To join you'll need to demonstrate knowledge and experience of using different approaches to improve the quality of health and care and reflect on how you might benefit and contribute to the community. [Find out more >>](#)

## Thoughts and views

 [@TheEAHSN](#)

**10 April 2019**

Great to have so many [#maternity](#) and [#neonatal](#) clinical teams discussing how to improve outcomes for mothers, babies and families at the Suffolk & North East Essex Local Learning System meeting. [@ESNEFT](#) [@WestSuffolkNHS](#)

 [@TheEAHSN](#)

**5 April 2019**

Giving mothers in preterm labour magnesium sulphate reduces the risk of their baby developing cerebral palsy by 30%. Hear one family's story behind the stats in a short film by [@OxfordAHSN](#) <http://ow.ly/jYwk30odnQH> [#PReCePT](#) [#CerebralPalsy](#) [@PReCePT\\_MgSO4](#) [@PS\\_Oxford](#) [@AHSNNetwork](#)



## Connect and share

If you would like to suggest a story for the next newsletter or provide feedback please contact [improvement@eahsn.org](mailto:improvement@eahsn.org).

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