

Citizens' Senate meeting no 34

16th Dec 2021, 11.00 - 12.30

Zoom meeting

Meeting Notes

Attendees:

Gillian Langley, Victoria Boyce, Jeremy Dearling, Norma Huxter, David Huxter, Collin Stodel, Fiona Carey, Paul Osman, Wendy Menon, Kevin Minier, Ann Nunn, Godwin Daudu, Ana Dragomir, Lindsey Cook

Welcome & introductions. We welcomed new members, Godwin and Wendy, together with Guests Gillian and Vicki. As usual, we reenforced the purpose of the CS. Unfortunately, this session clashed with a number of events, not least the PLDP, which meant a number of people couldn't attend. It was noted that Arthur Rank in partnership with EEAST Palliative Care Hub, , won the prestigious Health Service Journal Award for Primary Care Innovation of the Year. Finally, we congratulated Jeremy Dearling on being awarded **Best 2021 Reviewer, voted by BMJ**

CS events and activity with Eastern. We also promoted the Peer Leader Development Programme and asked for progress. Rod Earp is completing step 3, well done Rod.

- In Oct, Szara and I prepared a case study sharing our experience of inadequate and poor engagement and coproduction with Eastern. This created the opportunity to update Eastern's PMs about us, what we do and how to engage with us and what coproduction looks like. This was done on 14/12
- In Nov Kevin and I presented to the SMs in Eastern – again to raise awareness of the CS. I have a budget forecast meeting in March to ensure we have funding for the year. I am forecasting for 4 x face to face meetings, website maintenance, zoom subscription and man power costs.
- Finally, on the 27 Jan next year, Lindsey has organised the Insight to Impact Masterclass event, from 09.30 – 12.45. Which highlights the role of the CS, case studies and our experience and insights of working with Eastern. Lindsey, Szara and I updated the PPI Toolkit. Please feel free to join this event if you can. Details in email

Paula Wilkinson, Chief Pharmacist & Fellow of the RPS. Paula presented the role of pharmacy in primary care. Much has changed since the introduction of PCNs and pharmacy has combined skills and expertise to support the Additional Roles Reimbursable Scheme. Paula's presentation is on the website – here

Jeremy sharing experience of Best 2021 Reviewer, voted by BMJ. We will ask Jeremy to share his journey and experience

East of England Ambulance Service Trust (EEAST) Victoria Boyce & Gillian Langley presented progress on developing the Patient Forum, which plays a pivotal role in collecting the public views on EEAST. They are always looking for more PPI, please contact Victoria for more info Victoria.Boyce@eastamb.nhs.uk I must apologise here, I assumed they would update us about the service and coping with the pandemic, but I never actually asked them to!!! So, we will arrange that in the new year.

Testimonial for leading for Change

Video of Kevin Minier sharing his experience of joining the CS and completing the Leading for Change Programme. You can see the video on our site here

Next meeting – 22/2/22