

Citizens' Senate meeting no 35

22nd February 2022, 11.00 - 12.30

Zoom meeting

Meeting Notes

Attended: Godwin Daudu, Ann Nunn, Colin Stodel, Gill Orves, Jeremy Dearling, Kevin Minier, Kevin James, Lindsey Cook, Norma Huxter, Paul Osman, Rod Earp, David Huxter, Sarah Rae, Nick Clarke, Adam Ali

Apologies: Ana Dragomir, David Lee, Clair Uwins, Fiona Carey, Mary Newton, Ann Nutt,

Welcome & introductions.

- Congratulations to Godwin, our new Admin/support person. Godwin introduced himself to the team, although he has attended previously
- We reinforced the purpose of the CS. Everything we do fits within the context of our aims and purpose. Our representation is consistent with the LTP, Eastern's national mandates, research and innovation.
- A reminder of what we covered last time – Paula Wilkinson, Chief Pharmacist, talked about the role of pharmacy in primary care. She also covered the new roles in the PCNs. EEAST, gave us an update on their Patient Forum, which is essential to maintaining public participation in the service.

Profile info,

- Kevin updated us with the work he is doing to obtain everybody's profile information. Kevin is contacting everybody individually to explain why we need this info and to understand better what support each person needs from the CS

Update on CS activity

I summarised the activity over the last two months.

- 24th Nov - Eastern Company meeting – Kevin and I talked about what we do, how we do it and how to engage us. I also informed them that many of us have attended the Leading for change training and some of us are currently attending the Peer Leader Development Programme. So, we understand how our health system works and we take a strategic approach to coproduction.
- In Dec I presented similar at the lunch and share event. This was an opportunity to talk to the Project managers, senior advisors and new staff. Here I focused more on what strategic coproduction is and how to engage the CS

- End of Jan, Lindsey, Sarah Rae, Jeremy and I presented on the Insight to impact Masterclass. I talked about the CS and presented a case study to demonstrate value of PPI. Lindsey talked about involving the public in developing project proposals and obtaining grants. Sarah shared her experience of being involved in a programme and obtaining grant funding and Jeremy talked about patient insights and rules to participating in research.
- Finally, we have Rod, Ann & Colin who have successfully completed steps 1 & 2 of the Peer Leader Development Programme – free online learning on Future Learn platform.

Eastern update –

We welcomed Nick Clarke, Principal Advisor for Eastern, who gave us an overview of Eastern's national project portfolio and how we can work closely together. See presentation for details. Nick offered to return to the CS in the future, to talk about how Eastern AHSN operates

Sharing experiences

Kevin shared his recent experience on remote monitoring programme, working with Sarah Rae.

Care Compare - Finally, Adam Ali from Care Compare gave us an update on adoption and spread of his innovation. We are trying to promote Care Compare to ICS in Herts and Arthur Rankin and the Social Prescribing database, called Connect Well. Adam appealed for PPI to develop his Advisory Group. If you are interested, please contact me.