



# The Patient Safety Collaborative Programme

**Patient  
Safety  
Collaborative**

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Citizens' Senate**

# Story so far.....

## Series of workshops to explore issues around medicines use and medication safety

- ❖ **3 Medicine Safety Workshops**
- ❖ **MSFO Symposium - Nov 2017**
- ❖ **Working Together for Medicine Safety - 6<sup>th</sup> March 2018**

### Issues brought forward included

**Packaging**  
**Information**  
**Prescribing**  
**Review**

# The Headlines.....



- ✓ Electronic prescribing
- ✓ Understanding the cause of errors and promote a Learning culture
- ✓ Remove the threat of prosecution
- ✓ Peer support

# Challenges for patients & carers

- ❖ Wrong dose
- ❖ Adverse drug reactions
- ❖ Omitted or delayed meds
- ❖ Packaging & blister packs
- ❖ Branding causes confusion
- ❖ No meds review – should I still be taking these meds?
- ❖ No advice from pharmacy
- ❖ No warning of side effects

# The Patient Perspective.....

## What matters most to us:

- ❖ Confidence that my meds are safe and effective for my conditions
- ❖ Drug contraindications – multiple LTCs
- ❖ Should I have a review?
- ❖ Do I still need to be on this?
- ❖ How can I manage the side effects

# Next steps.....

## How can the Citizens' Senate make a contribution?

### The plan:

- ❖ Focus on Peer Support to tackle issues
- ❖ Obtain Support from other Health Organisations
- ❖ Develop an outline plan
- ❖ Obtain funding
- ❖ Consult the CS
- ❖ Detailed Project
- ❖ Engage the CS to deliver
- ❖ The Team: Sarah, Mary, Trevor - anyone else?

# What we've done.....

- ✓ Explored options for peer support model with EAHSN
- ✓ Commissioned report from Evidence Centre
- ✓ Sarah - identified source of funding from Q Exchange (Health Foundation)
- ✓ Obtained commitment from EAHSN for manpower resource / PPI costs

## What next.....?

- Produce Exec Summary of our plan - by 21<sup>st</sup> May
- Publish on Q Exchange website
- If successful develop/refine project
- Project Initiation
- User training
- Pilot

## Q Exchange

- To activate the collective wisdom of the Q Community
- To channel resources into ideas with the greatest potential
- To create ripples of impact across the health and care system