



Citizens' Senate meeting No 20

T Fernandes

Objectives

- Summary of activity
- Update on WaitLess app
- PPV Partner Role
- CS Website
- Participatory Appraisal Project
- Sharing & reflection

Summary of activity

- Recruitment
- Training
- CS website
- New promotional material
- Safeguarding Arrangements



Training



- Leadership Training
- 3 cohorts – March, April & June
- King's Fund
- Citizens' Senate and wider patient community
- Sponsored by HEE, EAHSN & STPs



Website



-
- Initial updates
 - Revised content
 - Additional pages / tabs
 - Comprehensive glossary
 - Refined search function



Citizens' Senate re-branding



- New banners
- Redesigned leaflets
- Citizens' Senate cards



Waitless...



-
- Review Business Case
 - Consensus?
 - Promote to Contacts

-
- PPV Role function
 - What does it mean to us?
 - How you can become a Patient Partner
 - Benefits



Participatory Appraisal



- Widen diversity of membership
- Pilot the PA approach
- Encourage greater collaboration
- Broaden patient leadership training
- Embed patient voices in EAHSN programmes