

## **PLACE based evaluation by Tony Godden**

The brief talk to CS members that I gave last week was about PLACE - Patient Led Assessment of the Care Environment, a programme developed by NHS Improvement and used in Community and Acute Hospitals.

It provides a detailed questionnaire about the areas, equipment and other things a patient might see or notice on their visit to, or stay in, their Hospital. It is undertaken by volunteer patients (or former patients) who have been suitably trained.

When the practical work is completed, the team sit down together and prepare a report which is sent to the Directors and should be used by them to make improvements where the assessment has indicated the need. It is not a disciplinary exercise but a motivational one. It is also used to assess the quality of leadership shown on the visit.

See PLACE report in Ann Nut's talk

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